

Volunteer Learning Training FAQs



In-Person Course Availability

Note: Events are available to view on our webpage three months out from the current date. Events for the next three months are posted during the last week of every month.

First Aid

Blended First Aid

First, complete the at-home online learning session, a required prerequisite.

- Upon registering for Blended First Aid, you will receive a link to the online training via email from the HSI Platform (info@hsi.com). Check your spam folder if you do not see this email in your inbox within three business days. Email customercare@sdgirlscouts.org if you do not receive this email by the fourth business day.
- Online sessions may take up to four hours to complete. Plan to show proof of completion to the instructor (paper or electronic copy of certification).

Registration for first aid courses closes two weeks prior to each in-person class date.

- To inquire about signing up after the registration has closed, email customercare@sdgirlscouts.org for assistance.

Blended First Aid trainings are also open to Cadette, Senior, and Ambassador Girl Scouts. To register a CSA Girl Scout, contact customercare@sdgirlscouts.org with your request. If you have at least five CSA learners to sign up, you may also complete a **Training by Request form**.

GSSD in-person first aid classes are offered five times per month at the following locations and times:

Balboa Campus 6-9 p.m.	Two weekdays per month (one session per day) Tuesday, Wednesday, or Thursday	One weekend day per month, Saturday or Sunday*; two sessions per day	A Session: 9 a.m.-Noon B Session: 1-4 p.m.
Escondido Program Center 6-9 p.m.	Two weekdays per month (one session per day) Tuesday, Wednesday, or Thursday	One weekend day every other month, Saturday or Sunday*; two sessions per day	A Session: 9 a.m.-Noon B Session: 1-4 p.m.
North Coastal Service Center (Carlsbad) N/A	No weekday classes available	One weekend day every other month, Saturday or Sunday*; one session per day	A Session: 9 a.m.-Noon

Note: Days vary based on property availability.

In-person first aid classes will be cancelled when fewer than five learners are registered.



Outside Vendors:

- You may also take a course taught by an outside vendor, as long as they meet the following criteria:
 - Courses must cover Child, Infant, and Adult First Aid, CPR, and AED.
 - Blended courses are allowed if they include hands-on practice and feedback from a certified trainer. Courses that are entirely online do not meet Girl Scouts San Diego’s safety standards.
- Outside vendors may include, but are not limited to:
 - American Red Cross
 - National Safety Council
 - EMP America
 - American Heart Association

Wilderness First Aid

This 16-hour course is offered twice per year and takes place on weekends only, Friday afternoon-Sunday afternoon:

- May – Location varies
- October – Held at Camp Winacka during Outdoor Skills Weekend (OSW). **Note:** signing up for Wilderness First Aid during this weekend means you will not be able to participate in other OSW activities.

You’ll gain a foundation in first aid principles and the skills needed to respond to emergencies. Leave the course ready to give care in areas without immediate emergency medical services (EMS) response.

Travel

Troop Tripping

Plan to take this course six months prior to your trip.

This 3-hour course is required for leaders whose troops are planning trips that are out of state, involve air travel, or last three or more nights. You will learn all about safety management, paperwork requirements, money-earning tips, planning timelines, and keys to managing girl and parent expectations. This course is offered in the spring and fall.

In-person at Balboa Campus only or live online training.

Outdoor

Let’s Camp

Offered once per month at either Balboa Campus or Escondido Program Center**

Let’s Have a Campfire

Offered once per month at either Balboa Campus or Escondido Program Center**

Outdoor Series Trainings

- Basic Overnights**
Required for encampments, adventure weekends, and preparatory overnights in the neighborhood. Online, free; sign up at sdgirlscouts.org/outdoortraining
- Let's Camp**
This in-person class will qualify you to take your Girl Scouts cabin camping in our mountain properties and at private and public campsites. It covers program activities, GS property reservations, safety, and meal options.
- Let's Have a Campfire**
A hands-on class where you'll learn all you need to safely hold a backyard, beach or cabin camping campfire, complete with s'mores, program ideas, and reflection. Includes knife and hatchet instruction to teach your Girl Scouts.
- Let's Cook Out**
You'll work in small groups with new friends to create delicious meals outdoors. Learn cool tricks to make cooking a blast for your Girl Scouts. Course includes safe food handling, sanitation, and how to accommodate for dietary needs.
- Let's Tent**
Learn how to sleep comfy outdoors so that your Girl Scouts can try new locations and adventures! You'll discover tips for gear selection, cool nighttime activities, and much more.

Campfire/Cook/Tent: Are you an expert in camping with youth? Ask about testing out of some of these courses. Email training@sdgirlscouts.org

Super Weekend

Offered once per month at either Balboa Campus or Escondido Program Center**

Includes the following:

- Friday, 6-9 p.m. – Let’s Have a Campfire
- Saturday, 9 a.m.-4 p.m. – Let’s Cook Out
- Saturday, 5 p.m. – Sunday, 10 a.m. – Let’s Tent

Outdoor Challenge Out

Do you have a strong background in camping with groups, extensive Girl Scout camping experience, or camping experience with comparable youth organizations? You may be able to test out of some of the courses in the outdoor training series. Learn more.

Blended Archery

Offered once per month at either Balboa Campus or Escondido Program Center**

Hatchet/Slingshot Instructor

Offered once per month at either Balboa Campus**

**Check specific session date to determine location



Enrichment

Online Training

Find these courses in the gsLearn Content Library. Log in and start learning today! Need assistance? Learn more by watching this video tutorial or contact customercare@sdgirlscouts.org.

- Basic Overnights
- Bronze Award Online Training
- Ceremonies in Girl Scouting
- Conflict Resolution and Prevention
- Gold Award Online Training
- How to Build Peace via World Thinking Day
- Large Event and Encampment Director Training
- Outdoor Challenge
- Program Age Level (PAL):
 - Diving Into Daisies
 - Blasting Into Brownies
 - Jumping Into Juniors
 - Cruising Into Cadettes
 - Senior/Ambassador Roundtable
- Silver Award Online Training
- Tips and Tools for Busy Troop Leaders
- Troop Treasurer Training
- Water Safety Tips for Girl Scout Troops
- Where to Place Badges, Patches, and Insignia
- And much more!



Transfers

Transfer Policy for all training courses/events

A one-time transfer is only available if requested 14 business or more business days before your originally scheduled course/event. To request that we transfer your course/event to another date, email customercare@sdgirlscouts.org. Provide the date, time, and location of the new course.

Note: We can only transfer your course one time. The same payment cannot be transferred more than once.

Cancellations And Refunds

Cancellation and Refund Policy for Blended First Aid/CPR/AED & Blended Archery Refund Policy

A partial refund is only available if you have not yet accessed your online training and it is 14 or more business days before your scheduled course. If you have accessed the online training, a cancellation fee of \$25 will be taken out of your refund. To request a course refund, email customercare@sdgirlscouts.org. Please allow two weeks to process refunds. Refunds will be credited back to the original form of payment.

Refund Policy for all other courses/events

A partial refund is only available if requested 14 or more business days before your scheduled course. Partial refund amounts vary per training course. To request a course/event refund, email customercare@sdgirlscouts.org.

Miscellaneous

Vanity link: sdgirlscouts.org/training